

Purple Pearl General Information

Scheduling

Appointments at Purple Pearl Aesthetic Center can be made by calling our office at 812-590-3297 and scheduling an appointment with a reservation specialist or may also be scheduled online through our website at : PurplePearlSkin.com If you are unsure of what service or procedure to schedule, our consultations with the Nurse or Esthetician are always complimentary and free of charge.

Payments are due at the time of service. Some services or procedures may require payment in full at the time of scheduling.

Return Policy

Services rendered cannot be refunded. Products can only be refunded if unused, unopened and in its original packaging.

Products must be returned within 30 days with receipt.

Refunds will not be given for discounted items or services.

Series of treatments or packages of services purchased may only be exchanged for Spa credit to your account.

Gift Certificates are non-refundable, non-transferable and expire one year after the date of purchase.

Gift Certificates, Gift Cards, and Discounts

Gift cards are available for purchase in any dollar amount. Gift Certificates are non-refundable, Non-transferable and expire one year after the date of purchase. Gift certificates won or purchased at an auction or event may only be used for the donated service and cannot be used as cash. Gift certificates are not redeemable for cash.

Arrival

New patients please arrive 15-20 minutes prior to your scheduled service. This will allow ample time to fill out appropriate paperwork, and feel relaxed before your treatments and procedure.

Cancellations, NO-SHOWS, & Late Arrivals

Scheduled treatments and procedures are reserved especially for you. We require a 24 hour advance notice in order to cancel any service or procedure without charge. A 48 hour notice is required on all Laser services. If your appointment is not cancelled within this notification period, your appointment is considered confirmed. Any changes or cancellations made after the 24 hour window are subject to charge for each service. Because of this policy, a valid credit card may be required at the time of booking. This policy also applies to gift certificates holders.

All appointments have been designed to allow appropriate time for full enjoyment of each service or procedure. Your late arrival may limit the time allotted to perform your full service or procedure. Treatments will be rendered only for the remainder of the scheduled appointment time and you will be responsible for payment for the full service or procedure.

Medical Conditions

Let us know of any changes in your medical condition since your last visit, including pregnancies, injuries, surgeries, implants or a recent change in your health. Your health is of utmost importance to us, and we want to obtain the best possible results, please inform us before your treatment if you have any special needs or requests.

**Prices, services, and hours of operation are subject to change without notice.*